



IRISTEK CAR WRAPPING FILM WARRANTY INFORMATION

The warranty period of Iristek car wrapping films is based on the geographical location within Europe. The division into two zones should be understood as follows:

ZONE I: 3 YEARS

This includes: Western, Northern, Eastern Europe

ZONE II: 1.5 YEARS

This includes: Southern Europe
(Spain, Portugal, Greece, Italy)

Expected durability of the raw material is 5 years, shelf life is 2 years.

SCOPE OF THE WARRANTY:

Warranty for Iristek raw materials apply for changes of film installed only on original, undamaged paintwork.

Enforcing warranty claims are applicable to an exchange of raw material used. All other costs incurred are not refunded by the manufacturer, nor by the distributor.

WARRANTY PROCEDURE

Before you start installation, it is always recommended to check the roll to be used. If there are any discrepancies on the surface of the material, please contact our customer service at info@iristekeurope.com and do not start installation with the problematic material. In case of quality issues that appear after installing an Iristek wrapping film, please contact our customer service for a claim report form. You will be asked to

return the form electronically, together with samples of A4 size, as well as photos or videos that clearly show the claimed issue.

Until the claim process is closed, please keep the material affected separately, in case a return is needed by the manufacturer for tests.

The filled-in warranty certificate is needed to process the claim as it facilitates traceability.

WHAT IS NOT COVERED BY WARRANTY?

The manufacturer provides no warranty in case of mechanical damages, and after the use of ceramic or wax coatings. Material lifting is caused by installation problems, in most cases by:

- **improper cleaning;**
- **improper handling and release of tension in the film.**

IMPORTANT TO NOTE!

- Iristek **Super Glossy** films have a mirror-gloss surface, which can accentuate the unevenness of the original surface, therefore surface imperfections will become more noticeable than without the wrapping film. The appearance of such aesthetic issues is not covered by warranty.
- Final bonding of the adhesive layer is formed within 3 days of installation; during this period, avoid tampering with the edges.
- If there are small "craters" in the film after installation, there are no further steps to take; these will disappear within 10 days by themselves.
- Before washing the car for the first time after installation, please wait at least a week. Carry out washing carefully, from proper distance, taking care not to direct jets of water too close onto the edges.